



PMO Strategy and EPMO Tool Selection

[case study]

Project Mission and Background

\$4B international office supplies distribution company experiencing 20% year-over-year growth had reached a critical point in its IT project management. With over 100 concurrent projects underway, management realized that in order to successfully manage this high growth, the IT organization needed a world-class Program Management Office.

Challenges

IT PMO desired to reduce the work effort around the management of the IT portfolio. Additionally the PMO desired to solve the problem of competing priorities between business units and IT divisions, improve estimating of returns on investment, and resource management. And increase visibility into project and program performance, into the business units.

The Solution

Lewis & Fowler worked with IT executive management to define the strategy for a new PMO group. In order to deliver on this work, we:

- Assessed current PMO maturity, regarding skills, communications, governance, reporting and tools.
- Developed recommendations to move the PMO to a world-class state.
- Worked with the current PMO group, IT and corporate management and multiple IT divisions to define a 3-year roadmap.
- Selected a Portfolio Project Management tool that enabled the PMO group to function with more accuracy, while automating a range of previously manual activities.

We accomplished the work by leveraging our expert knowledge of PMO strategy and tools, with a series of workshops, data analysis, process mapping, requirements gathering and vendor evaluation steps.

Benefits

Using Lewis & Fowler's proven methodology, executive management was able to provide better IT oversight and guidance. Projects and programs were tied to the company's strategy and goals. Project status, costs and reporting were vastly improved and automated. These efforts provided more informative and actionable communications to management, allowing more appropriate prioritization and synchronization between IT and business initiatives.

About Us

Lewis & Fowler is a professional consulting firm focused on delivering business impacting results to corporations throughout the United States.

- + International office supplies distribution company.
- + Experiencing significant growth management needed a world-class Program Management Office.
- + With PMO in place, projects and programs were now tied to company's strategy and goals.

